Baseel
Security - Technology - Transformation

CUSTOMER CASE STUDY | DATA PROTECTION & PRIVACY

Maulee

NOVEMBER 2026

Finding personal data across the estate, and a register reconciled to source

Prepared for customer and stakeholder discussion | November 2026

CUSTOMER
Maulee Foundation

SECTOR
Non-profit organisation; registered charity

PRODUCT
Baseel Harrier Platform, prepared by Baseel Partners LLP

CLIENT CONTACT
Mrinmayee Nistane, Chief Operating Officer

"In the customer's words"

"We hold personal data on the people we support, and we could not say with real confidence where all of it lived. Harrier found it across our systems and gave us a record of processing we can stand behind when a funder or a regulator asks."

Mrinmayee Nistane, Chief Operating Officer, Maulee Foundation

BUSINESS CONTEXT

Maulee Foundation is a non-profit organisation, registered as a charity in England and Wales, running community programmes. It holds personal data on the beneficiaries it supports, together with volunteer, intern, mentor and donor records.

That data sits across programme databases, spreadsheets and shared drives accumulated over several years of operation. A small core team carries privacy duties alongside its operational and programme responsibilities; there is no dedicated privacy function.

CHALLENGE

The Foundation had no single view of where personal data actually sat. Its record of processing was maintained by hand and had drifted from what the systems really held, because new programmes, tools and spreadsheets appeared faster than the register could be updated.

Funder due diligence, trustee reviews and regulator questions therefore began with a manual evidence hunt across teams. For an organisation holding sensitive information about vulnerable people, "we believe we know where it is" was not a defensible position.

DATA PROTECTION PRIORITIES

01 Know where personal data lives
Catalogue personal data column by column across databases and file stores, including systems not previously in scope.

02 A register reconciled to source
Feed Records of Processing from verified discovery output instead of reconstructing it from memory.

03 Requests and incidents on a defined path
Handle data subject requests and breach assessments through tracked workflows with a recorded decision.

SOLUTION IN PRACTICE

1. **Connect:** Harrier Data Discovery was connected to the Foundation's programme databases and file stores.
2. **Classify:** personal data catalogued column by column, each result carrying its method, rule, evidence and confidence, and whether a language model was used.
3. **Review:** the team reviews and overrides any result; both the original and the corrected value are retained.
4. **Register:** Records of Processing fed by the verified discovery output, reconciled against the live estate.
5. **Respond:** Data Subject Requests on a tracked workflow with a recorded decision and basis; Breach Management gives a defined assessment path.

OUTCOMES

With Data Discovery, Records of Processing, Data Subject Requests and Breach Management deployed, the Foundation reports:

- Records of processing reconciled against the live estate instead of reconstructed from memory.
- Evidence for funder, trustee and regulator questions available from the audit trail on demand.
- Personal data located in systems that had not previously been in scope.
- Requests and breach assessments handled on a defined path, rather than an improvised one.

OUTCOME MEASUREMENT

Quantified before-and-after figures are not reported here. To evidence results over time, agree a baseline and reporting period for measures such as systems in discovery scope, share of register entries reconciled to discovery output, classifications reviewed, and time to close a data subject request or a breach assessment.

RECOMMENDED IMPLEMENTATION CONSIDERATIONS

01

Confirm which databases, spreadsheets and shared drives are in discovery scope first.

02

Review classifications, especially those made with a language model, before they feed the register.

03

Assign platform roles to the core team and agree access to records and retention.

04

Re-run discovery periodically as new programmes, tools and spreadsheets appear.

ABOUT BASEEL AND HARRIER

Baseel Partners is a global IT and consulting group serving clients across more than 100 countries, with regional strengths in the UK, India and the Middle East. Baseel Harrier Platform is Baseel's privacy management software: it finds personal data, records how it is processed, assesses risk and evidences each step against GDPR, India's DPDP Act, PDPL regimes and other global privacy regulations, across eight modules that can be licensed as a suite or individually.

CLIENT CONTACT

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